



## Course Outline

### Process Control Training

## Course Target Group

This course is targeted at supervisory level.

## Course Objective

To equip delegates with the skills and knowledge to implement effective quality & food safety process control systems in a continuous and high volume batch production process environment.

- What is a Controlled Process?
- How do I control our production process in practice?

This often-used term is much misunderstood and is the backbone of any quality control, quality management, or throughput /output efficiency programme.

## Course Content

**Address key elements of Process Control in each of the following stages:**

- Pre-Production
- Set-up
- Production operations

**Including:**

- Process Specifications
- Skills development needs analysis
- Process Flow Charts
- Identification of critical product & process

**Variables:**

- Set-up control
- Shift handovers
- Short Interval Control (Product/Process)
- 1<sup>st</sup> off Inspection
- In-process monitoring
- Visual Performance Management
- Defect tagging and reporting

## Learning Assumed To Be In Place

Knowledge, comprehension and application of language, mathematics, natural science and technology on NQF 4.



## Course Duration

Duration : 2 days

## Assessment & Certification

Successful candidates will be awarded a certificate from **Wareham & Associates** for *Process Control*.

**In order to be deemed Competent, delegates must attain the following results:-**

- Process Control Case Study in the workplace with a weighting of 50% of the Total Mark.
- Written exam – a minimum of 70% with a weighting of 50% of the Total Mark.
- Minimum required pass mark for Sections 1 & 2 combined = 70%

Delegates who are deemed **Not Yet Competent** will nevertheless receive a Certificate of Attendance.

## Contact Details

For more information regarding the above or any other training requirements, please contact our **Training Administrator, Emily Ackerman** on 021 713 2380 or email [training@wha.co.za](mailto:training@wha.co.za)