



W&A MS ACCESS APPLICATION DATA SHEET

Description	
Total Integrated Quality Action Request System	
Quality Action Reports Include:-	
<ul style="list-style-type: none"> • NC – Raise, close out, track and trend all non-conforming events. • CA – Raise, close out, track and trend all corrective actions, including full Root Cause Analysis tools. Management review trending, open CARs. • Incident Report– raise, close out and trend all environmental and personnel incidents. Management review trending, open incidents. Includes DIFR graphs. • PAR– Raise, close out track and trend all preventive actions, management review trending, open PARs. 	
Features:	<p>Automatic graphs and reports for all open actions.</p> <p>Time based trending to allow investigations and for management review reporting.</p> <p>Compatible with MS Word & Excel.</p> <p>Aligned to requirements of ISO 9001, ISO 22000, ISO 14001, ISO 18001</p>
Typical Application in Practice:	<p>The system is made up of five individual systems which all function in the same way. The non-conformance, incident, corrective/preventive action or customer complaint is raised and the report generated. Once the actions are completed the results are loaded onto the system and it is closed out.</p> <p>Open actions are automatically generated for follow up, trended information can be generated for reporting purposes in any specified time frame.</p> <p>For the open or trended (specific date range) audit information the access is from the main screen.</p>
Hardware/Software Requirements:	<p>MS Office 2003, 2007 or 2010 including Microsoft Access.</p> <p>Alternatively an MS Access licence can be purchased through your local IT support</p>
Modifications Required:	<p>To further customise for local use you can request additional fields, change field names, additional or changed graphs/reports.</p>
Training:	<p>A training module comes with the database.</p> <p>If additional training is required then a consultant will visit your site at an hourly charge.</p>
Change Control:	<p>All requested changes will be handled on a time activity quote basis.</p>



Support and Tailoring

The systems are updated annually and a free upgraded standard version will be available if required.

Contact Details

For more information regarding the above or any other training requirements, please contact, **Emily Ackerman** on 021 713 2380 or emily@wha.co.za